Dermatology eConsults

The eConsultBASE™ service improves access to specialist care for patients by facilitating electronic communication between Primary Care Providers (PCPs) and specialists.

From July 2011 to January 2015, 217 PCPs submitted 965 eConsults to dermatology specialists.

The most common questions from PCPs pertained to...

- **65% Diagnosis**
  - Interpretation of clinical findings, or an image report, histopathology report, or laboratory test

- **24% Management**
  - General management
  - Necessity of a referral

- **11% Drug Treatment**
  - Choice of drug
  - Indications/goals of treatment

83% of cases took 15 minutes or less to complete.

65% of eConsults provided advice on a new or additional course of action.

In 31% of cases, the current treatment plan was validated.

"Incredibly timely advice and very practical!"

In the other category, topics included: acne, seborrheic keratosis, urticaria, pigmentary disorders, papulosquamous disease, herpes simplex, nail diseases and more.

Case Example

PCP tells specialist about an elderly patient with a persistent lesion. A biopsy revealed Actinic Keratosis and found it non-malignant. PCP attaches a picture and asks whether cryotherapy or Aldara cream would be a better approach, and what the dosage/timing would be in either case.

Specialist recommends one dose of cryotherapy, with follow-up at 3-4 weeks to see if additional doses are needed.

PCP accepts advice, closes case.

6% of cases required referral.

15% of eConsults were to request a second opinion.

www.ChamplainBASEeConsult.com

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