

Building on a BASE™ of Success

Improving equitable access to specialists through eConsult/eReferral

Registration

<https://uottawacpd.eventsair.com/econ2019/registration>

Rates

Trainees - \$ 75

Regular - \$275 (early bird \$250 by 15 Nov 19)

Patient partners - waived

Date: December 5, 2019

Location: Royal College of Physicians and Surgeons of Canada
774 Echo Drive
Ottawa, ON K1S 5N8

Time: 9:00 am to 4:30 pm

Forum Objectives

- To build on key learnings and strategies to continue the successful equitable implementation of eConsult and eReferral across Canada
- To identify and develop recommendations on how to use eConsult to inform the training of health care professionals
- To create a national common evaluation framework

PROGRAM

Start	End	Item Details
8:15	9:00	Breakfast
9:00	9:15	Welcome / Housekeeping / Territorial Acknowledgement <i>Danielle Frechette, RCPSC</i>
9:15	10:00	Setting the Stage <ul style="list-style-type: none"> • Update on national landscape • Review of work completed in the past year • Discussion of the meeting goals <i>Dr. Erin Keely and Dr. Clare Liddy</i>
10:00	10:15	Refreshment Break and Networking
10:15	11:15	Panel – eConsult/eReferral Integration Models – Ensuring Equitable Access <u>Learning Objectives:</u> Participants will be able to describe models that integrate eConsult and eReferral and explain what is needed to ensure patients have equitable and timely access to specialist advice as eConsult/eReferral integration spreads across Canada.
11:15	11:45	Table Top Discussion <u>Question:</u> As the variety of eConsult/eReferral systems grow and integration options are developed, how can we best apply the benefits of eConsult to the broader “traditional” referral process and further improve timely access to specialist advice?

Start	End	Item Details
11:45	12:30	Lunch and Networking
12:30	1:30	Panel – Educational Standards for Health Care Providers <u>Learning Objectives:</u> Participants will be able to explain the current educational standards used by the Royal College of Physicians and Surgeons of Canada and the College of Family Physicians of Canada and describe how providers obtain these competencies.
1:30	2:00	Table Top Discussion <u>Question:</u> What opportunities are there to impact the knowledge and skills needed for physicians or nurse practitioners to effectively participate in eConsult/eReferral models of care on a local, regional or national level?
2:00	2:15	Refreshment Break and Networking
2:15	2:45	Presentation: Developing recommendations for common approaches to national eConsult/eReferral service evaluation using the Quadruple Aim framework <u>Learning Objectives:</u> Participants will be able to describe the quadruple aim framework commonly used to evaluate eConsult/eReferral services in Canada and will identify key approaches to national evaluation approaches for eConsult/eReferral Services.
2:45	4:00	Plenary discussion
4:00	4:30	Wrap Up and Next Steps Summary of the day's deliberations and decision on next steps

Planning Committee

- **Amir Afkham**, Digital Health Program Lead at the Champlain Local Health Integration Network
- **Doug Archibald**, Interim Director of Research, Department. of Family Medicine, University of Ottawa
- ***Lois Crowe**, Research Manager, Bruyere Research Institute,
- **Alison Eyre**, Primary Care Lead, Ontario eConsult Centre of Excellence
- **Nancy Fowler**, Executive Director, The College of Family Physicians of Canada
- **Danielle Frechette**, Executive Director, Office of Research, Health Policy and Advocacy, RCPSC
- **Jodi Glassford**, Director Access Improvement, Alberta Health Services
- **Lori-Anne Huebner**, Benefits Realization Lead, System Coordinated Access Program, eHealth Centre of Excellence (Ontario)
- ***Erin Keely**, Co-Executive Director, Ontario eConsult Centre of Excellence
- **Katharina Kovacs Burns**, Patient Partner and member of Patients for Patient Safety Canada
- **Clare Liddy**, Co-Executive Director, Ontario eConsult Centre of Excellence
- **Don Sturge**, Patient Partner, Newfoundland and Labrador

* Co-chairs

Registration Questions?

Contact Cara Langill at clangill@toh.ca

Program Questions?

Contact Lois Crowe at lcrowe@bruyere.org

Accreditation Statement

This event is an Accredited Group Learning Activity (Section 1) as defined by the Maintenance of Certification Program of the Royal College of Physicians and Surgeons of Canada, and approved by the University of Ottawa's Office of Continuing Professional Development. You may claim a maximum of 5.5 hours (credits are automatically calculated).

La présente activité est une activité d'apprentissage collectif agréée (section 1), au sens que lui donne le programme de Maintien du certificat du Collège royal des médecins et chirurgiens du Canada; elle a été approuvée par le Bureau de formation professionnelle continue de l'Université d'Ottawa. Vous pouvez déclarer un maximum de 5,5 heures (les crédits sont calculés automatiquement).

This one-credit-per-hour Group Learning program meets the certification criteria of the College of Family Physicians of Canada and has been certified by the University of Ottawa's Office of Continuing Professional Development for up to 5.5 Mainpro+ credits.

Ce programme d'apprentissage en groupe d'un crédit par heure répond aux critères de certification du Collège des médecins de famille du Canada et a reçu la certification du Bureau de formation professionnelle continue de l'Université d'Ottawa et donne droit jusqu'à 5,5 crédits Mainpro+.

Travel and Hotels

Participants are responsible for their own travel. While we have not made any hotel block bookings, we recommend the following hotels in downtown Ottawa:

Alt Hotel	https://www.althotels.com/en/ottawa
Andaz Hotel	https://www.hyatt.com/en-US/hotel/canada/andaz-ottawa-byward-market/yowaz
Delta Ottawa City Centre	https://www.marriott.com/hotels/travel/yowdm-delta-hotels-ottawa-city-centre
Fairmont Chateau Laurier	https://www.fairmont.com/laurier-ottawa/
Novotel	https://www.novotelottawa.com/
Ottawa Marriott	https://www.marriott.com/hotels/travel/yowmc-ottawa-marriott-hotel
Westin	https://www.marriott.com/hotels/travel/yowwi-the-westin-ottawa

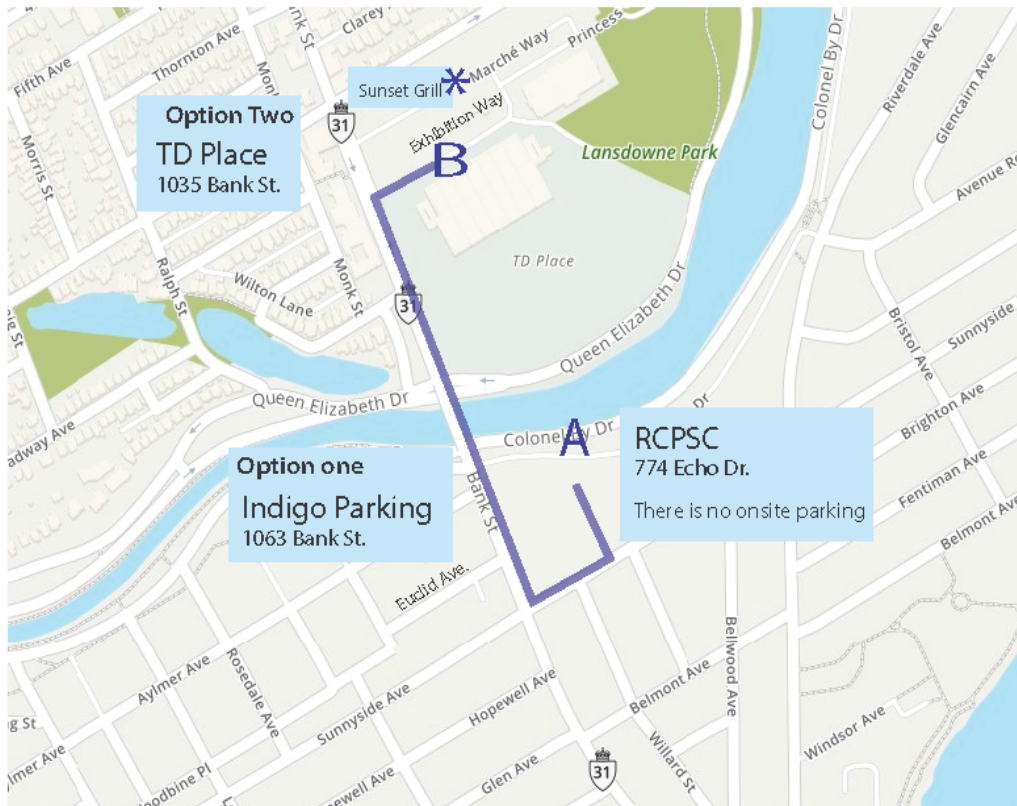
Parking

There is no on-site parking

The forum location is about ½ an hour from the Ottawa International Airport or from the Via Rail station. It is recommended that participants use alternate means to get to the meeting. If you do drive, please see the map below for information on where to park. Information on the TD Place parking can be found at <https://www.tdplace.ca/parking>.

Parking Map

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Option 1

Indigo Outdoor Parking, 1063 Bank St (limited, approximately 20 spots)

Option 2

TD Place Underground Parking, 1035 Bank St