

Pediatrics eConsults

The **eConsultBASE™ service** improves access to specialist care for patients by facilitating electronic communication between Primary Care Providers (PCPs) and specialists

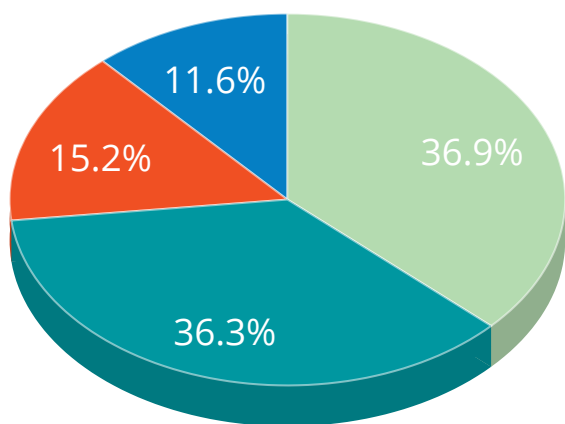
From June 2014 to June 2016, **367 PCPs** submitted **1,064 eConsults** to pediatric specialists

Median response time was **22 hours**



96% of cases took **20 minutes or less** to complete

Frequently accessed specialty groups for younger people
% of eConsults



- General pediatrics 36.9%
- Other* 36.3%
- Orthopedics 15.2%
- Psychiatry 11.6%

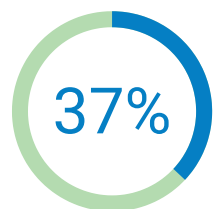
*Topics included: hematology/oncology, neurology, infectious disease, and ophthalmology

\$135.16

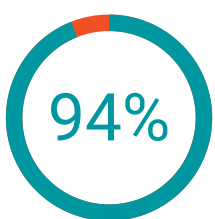
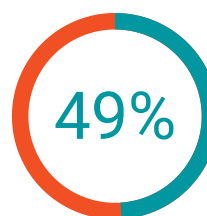


estimated indirect **cost savings** per visit for a patient's family

Referral was originally considered but **avoided** as a result of eConsult

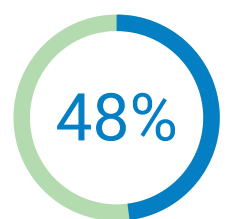


49% Original **course of action** was **confirmed**



PCPs who rated eConsult as **high/very high value** for patients

eConsults provided PCPs with advice for a **new** or **additional course of action**



Case Example - Dermatology

Day 1

PCP contacts specialist about patient with extensive warts to both feet (~20 per foot) that began several years ago with very slow improvement. Recent blood work shows a slight lymphopenia. PCP asks if they should be worried about immune compromise and attaches images and lab test results.

Day 2

Specialist suggests possible tests, review by infectious disease/immunology, and treatment of warts via freezing or other methods that induce an inflammatory response. PCP could also consider administering the HPV vaccine to boost humoral immunity if patient has not already received it.

Day 2

PCP accepts advice, closes case.

